

Hi

Welcome to the Winter edition of the Anchor Group Services newsletter.

In this issue, we're delighted to bring you news of a new contract with a previous customer and praise for our Caretaking team at Market Place Shopping Centre in Bolton.

We're also proud to have achieved record company growth over the past six months, enabling us to widen our service offer and we're delighted to be in the 10% of companies with Approved Contractor status.

Thank you all very much for your comments on our last newsletter and if you have any more, please do not hesitate to contact me at andrew.harper@anchorgroup.eu. The Anchor Group Services team and myself look forward to hearing from you.

Andrew Harper, Chief Executive

Sales growth up by 30%

At Anchor Group Services we've achieved record company growth over the past 6 months, bucking the global economic trend.

With growth in both the core services of Cleaning and Security we're delighted to now be launching into further support services such as Car Park Management, Building Services, Lone Worker Monitoring and Washroom & Hygiene Services... watch this space for more information!

Top 10% in Approved Contractor Scheme

In 2003, we were one of the first companies to register with the SIA so when the Approved Contractor Scheme (ACS) was conceived in 2006, we were delighted to attain Approved Contractor status.

Our latest audit scored us with a mark of 76, putting us in the top 10% of companies and providing a real differentiator within the 611 companies currently granted ACS status. See www.anchorgroup.eu/news_detail-54.htm to read more

Caretaking Team take care of recycling

Our Caretaking Team at Market Place Shopping Centre in Bolton have received outstanding praise and been nominated for an Iceberg Award. Operations Manager on site Malcolm Berry states "Well done to the whole team, the work ethic is producing great results. It also needs to be noted that the Caretaking Team have really been enthusiastic about the Recycling Initiative and the site is producing High Quality Cardboard & Plastic re-cycled waste streams, which are now generating returns into the Service Charge".

Looking for cost savings with uniforms

Martin Power, who heads up Procurement says "We're currently looking at areas of the business where cost savings can be reduced and the ever increasing cost of uniforms is an issue we're focusing on. All new starters are asked to input their sizes onto a form at the interview stage but often the wrong sizes are given, resulting in delays getting the uniform to site and increased costs transporting the items back and forth."

Martin's Top Tip: Take measurements with the piece of string and then measure with a ruler to get the exact size – easy!

Shouldn't you have Anchor on your side?

Tuesday November 24, 2009

New contracts

After a rigorous selection process, we've been selected by Land Securities to provide Security Support Services to their flagship White Rose Shopping Centre in Leeds. Having provided security services to White Rose previously, Andrew Harper - CEO of Anchor Group Services says "I think it's a cast iron endorsement of the quality of our services when a prestigious customer such as Land Securities re-awards us their flagship site. I am delighted to re-ignite our relationship with Peter Cook and the team at White Rose, and look forward to working with them again."