



Complete Cleaning

Anchor Group Services offer professional, efficient and flexible cleaning solutions that guarantee clean surroundings and a healthy working environment.

We appreciate that our customers have very different needs, therefore we take the time to discuss your requirements in detail and develop a cleaning package specifically tailored to your business. We then implement this package and undertake quality checks to ensure that standards are maintained and your requirements are being met.

A wide range of services

We are committed to providing total customer satisfaction and build quality into every service we provide. We can offer the following:

- Office cleaning
- Shopping centre and retail cleaning
- Commercial and industrial cleaning
- Dustmats
- High pressure washing
- Window cleaning, including high-level cleaning
- Waste management and recycling solutions
- Carpet cleaning
- Graffiti and chewing gum removal
- Washroom services

What makes us different

Staying ahead of the game and planning for future success means being constantly aware of changes in the marketplace, legislative requirements and regulatory body approval. We provide a proactive service in keeping with such criteria.

Structured, regular meetings with our customers and staff enable effective communication and result in clear and measurable action plans.

We work closely with suppliers and sub-contractors to ensure that they understand and can meet our requirements. We ensure our employees are trained to recognise standards, are consistently motivated, and their performance is constantly monitored. We know that the most valuable contribution to quality comes from motivated employees.

“ All of us at Anchor pull in the same direction – our every working hour is dedicated to customer satisfaction and service improvement ”

Andrew Harper – Chief Executive, Anchor Group Services



Cleaning solutions is more than just picking up a mop and bucket - it's a state of mind. Our site teams live and breathe cleaning. We want our customers, their visitors and staff to be delighted with the environment our cleaning teams create.

To achieve this, method statements are issued for each task to be undertaken, to ensure that the task is carried out correctly and effectively. Our suppliers train our operators on the safe and correct use of all equipment provided and master copies of all instruction manuals are held by Anchor Group Services.

We are also continually developing our techniques and investigating new materials, in order to improve the efficiency of the cleaning services we offer to our customers, as well as reducing negative impact on the environment.

“ Being given the opportunity to head up Anchor's cleaning division allows me, for the first time, to apply work practices that, with 30 years' experience in the industry, I know to be the best solution for individual customer needs ”

Mike Hardern – Cleaning Director, Anchor Group Services

Leadership for success

The Cleaning Division is led by Mike Hardern, our Cleaning Director. Mike is the living embodiment of dedicated 'hands on' management, always seeking to understand your needs and developing strategy in partnership with your management team.

Mike has over 30 years' experience in providing cleaning solutions to blue-chip retail and commercial environments and has worked for the country's largest organisations. By his own admission, he has cherry-picked the best practices he has often helped to develop, and moulded them into a unique service delivery model for Anchor Group Services.

“ Mike has a real fan club of customers out there – I couldn't believe the references I got when I started ringing around before Mike joined us – the words integrity, dedication, reliability were used more times than I can count. I am delighted to say that Mike has more than fulfilled his promise after joining our Cleaning Division in 2006 ”

Andrew Harper – Chief Executive, Anchor Group Services

Shouldn't you have Anchor on your side?
To discuss your requirements, please call 01244 354 700



Anchor Group Services Steam Mill Business Centre Steam Mill Street Chester CH3 5AN
Tel : 01244 354 700 Email : info@anchorgroup.eu Web : www.anchorgroup.eu

